



# HEALTHCARE FACILITIES MAINTENANCE

# CREATING A HEALTHY ENVIRONMENT

California Prison Industry Authority (CALPIA) has extensive experience working in correctional environments. We are currently servicing all 33 California Department of Corrections and Rehabilitation (CDCR) institutions with our Healthcare Facilities Maintenance (HFM) program. HFM provides reliable, comprehensive and innovative cleaning services for California Correctional Health Care Services (CCHCS) and meets all Federal and California healthcare environmental standards.

Our team focuses on infection prevention and germ control by using a comprehensive program which includes training and hands on supervision. We use quality specialized cleaning products, ensuring conformance to environmental services best practices and International Sanitary Supply Association (ISSA) guidelines.

HFM understands that quality patient care requires safe, compliant and well maintained facilities. HFM focuses on maintaining the highest cleaning standards in the following areas:

- **Patient Rooms**
- **Administration**
- **Entrances**
- **Restrooms**
- **Pharmacy**
- **Nurse's Station**
- **Work Areas**
- **Hallways**
- **Storage Rooms**
- **Labs**
- **Exam Rooms**



**OVER**

**100**

Number of factories  
managed by CALPIA

**33**

Number of locations where CALPIA  
operates within institutions of  
the California Department of  
Corrections and Rehabilitation

**OVER**

**7,000**

Number of incarcerated  
individual assignments  
at CALPIA

**7.13%**

Average of CALPIA's  
Career Technical  
Education recidivism  
rate as of FY 2014



# TRAINING AND CERTIFICATIONS

HFM's commitment to training and certifications ensures your facility will be maintained at the highest level of cleanliness. More importantly, HFM training qualifies the incarcerated individuals to apply for employment in the private or civil service workforce upon release. The program supports our mission and goals of quality products, changed lives, and a safer California.

## HFM TRAINING INCLUDES:

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### **Title 8**

- Infection Control
- Spread of Contagious and Infectious Diseases
- Infectious Waste
- Personal Hygiene

### **Occupational Safety and Health Administration (OSHA)**

- Blood borne pathogens
- Hazardous waste
- Janitorial Safety Training
- Injury Illness Prevention Program (IIPP)
- Material Safety Data
- Personal Protective Equipment (PPE)

### **TPC Training - Custodial Maintenance Courses**

- Hazardous Communication
- Chemical Hazards
- Floor and Floor Care Equipment
- Maintaining floors and Other Surfaces
- Carpet and Upholstery Care

# PROGRAM QUALITY

HFM adheres to the International Organization for standardization (ISO) 9001. HFM utilizes a systematic approach including program assessments, customer surveys, audits and inspections with corrective/preventative action requests to deliver consistent quality. We are also Green Seal Certified. The Green Seal is awarded to products that meet the standards of performance safety and reliability. This is verified by rigorous testing and a plant visit. We use these products in buildings that are Leadership in Energy and Environmental Design (LEED) Certified.



[greenseal.org](http://greenseal.org)





## QUALITY STANDARDS & BIOHAZARD HANDLING

HFM standards are consistent with Title 22, Title 15, Title 8, and the Center for Disease Control (CDC) standards. We ensure that all employees use Standard Precautions including personal protective equipment (PPE), bio-hazardous waste handling, infectious linen handling, and infection control procedures.

HFM will address blood spills using Standard Precaution requirements and PPE. We will not transfer biohazard materials from one container to another, or reuse biohazard bags. The biohazard storage area will be kept orderly, clean and free from odor.

# HFM ACCOUNTABILITIES

- Train, oversee and employ janitorial labor provided by the institution.
- Maintain all patient areas, nurses' stations, work areas, halls, entrances, storage areas, restrooms, laundry, pharmacies, and offices.
- Supply the cleaning tools (mops, rags, brooms, etc.) and chemicals to maintain the healthcare area.
- Luminometer testing of sanitation by measuring microorganisms (ATP).
- Supply and utilize CALPIA "Green" chemicals in compliance with LEED requirements.
- Provide regular program assessment and audit reports and corrective action plans.
- Provide facility review checklists (weekly, monthly and annually).
- Incorporate customer/patient surveys.
- Meet with the client on a regular basis to identify needs, establish priorities, develop an implementation schedule, and assess performance levels.
- Provide documented compliance records that meet regulatory Hospital Cleaning Industry standards; comply with OSHA standards, and the California Code of Regulations.





## TESTIMONIAL

**“We have doctors at a number of institutions that are saying things like ‘This is now just like practicing downtown.’ So the quality of work that is being done is quite high.”**

**“So I’m really delighted at the success of this program. Before we worked with CALPIA, we had tried several times just using our own internal resources to achieve this.”**

**- Clark Kelso**

***Receiver of the California Prison Correctional Health Care Services during the June 25, 2015 Prison Industry Board meeting***





# CALPIA

Quality Products ★ Changed Lives ★ A Safer California



- CUSTOMER SUPPORT
- REPORT A PROBLEM
- CUSTOMER FEEDBACK
- EXEMPTION REQUEST

[calpia.ca.gov](http://calpia.ca.gov)