

FAQs?



Q. Who will provide linen service?

A. CDCR will continue to change, fold, & deliver linens.

Q. Are food preparation areas included in the HFM program?

A. No, CDCR will clean kitchens in accordance with applicable laws, policies, rules, and regulations as required for food preparation areas in medical contracted areas.

Q. Who will provide consumable supplies, including but not limited to: toilet paper, paper towels, hand soap, trash can liners, and other items not used directly by CALPIA to perform cleaning services?

A. CDCR will provide consumables.

CALPIA will stock items, provided by CDCR, in contracted areas.

Q. Will CALPIA gather bio-hazardous waste from collection sites?

A. CALPIA will accumulate the waste in contracted areas and deliver to designated collection sites.

CDCR will deliver bio-hazardous waste to the primary containment area for pickup by a designated vendor.

CDCR is responsible for all disposal fees.

Q. Who will supply the cleaning tools (mops, rags, brooms, etc.) and chemicals?

A. CALPIA will provide supplies to provide contracted services.

Q. Are CALPIA's chemicals green?

A. CALPIA will provide green products as needed to meet Leadership in Energy and Environmental Design (LEED) certification requirements, when required.

Q. How frequently will contracted areas be maintained?

A. 7 days per week service for inpatient care areas.

5 days per week service for all direct patient medical care areas (with one scheduled shift per day).

1 day per week service for Medical care administrative areas with trash 5 days per week (not including holidays).