E-Waste Recycling & Computer Refurbishing

CalEPA Registered

State Authorized

Recycle

Reduce Recidivism

Proper Disposal • Safe Handling • Refurbish Usable Computers • Recycle • Save Energy • Save Money • Offender Training

ISO 14001:2015 CERTIFIED
BS OHSAS 18001:2007 CERTIFIED

California Prison Industry Authority
560 East Natoma Street, Folsom CA 95630-2200 • calpia.ca.gov

Quality Products ★ Changed Lives ★ A Safer California

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FAQs:

1. Does CALPIA give any type of reimbursement for refurbished/recycled items? CALPIA is providing pickup service at no cost to the State entities. Usable items are refurbished and donated to community based organizations.

2. Does CALPIA pick up battery power packs for computers? Yes. CALPIA picks up all computer power supplies.

3. Are items that contain lead and mercury picked up in e-waste? If lead or mercury is contained in the e-waste items with NO BREAKAGE, we will pick it up.

4. What will CALPIA NOT pick up? The following types of items are NOT accepted for the program:

   - Acids of any kind
   - Paints/Liquids of any kind
   - Refrigerants
   - Oils/PCB’s
   - Cell Phones
   - Microwaves
   - Tools
   - Batteries

Why CALPIA E-Waste Program?

- Supports a training program that helps reduce recidivism in California
- Usable computers are refurbished and donated to community based organizations to help bridge the digital divide and some are reintegrated into rehabilitation offender programs
- State authorized e-waste collector
- CalEPA registered
- Authorized universal waste transporter
- Hard drives wiped to Department of Defense standards
- CALPIA Hard Drive Sanitation Policy approved by Department of Technology
- Confidential hard drives shredded at customers’ request and Certificate of Destruction provided
- CALPIA also recycles toner cartridges, cartridges can stay inside E-Waste copiers/printers

Current Customers Include:

- California Department of Technology
- California Department of Toxic Substances Control
- California Department of Corrections and Rehabilitation

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**PICK-UP INFORMATION:**

- Contact CALPIA’s E-Waste Hotline at 916-229-4301 or email to ewaste@calpia.ca.gov to schedule a pick-up of the e-waste. Please leave contact name, agency name, and phone number.
- Notify CALPIA of items ready to be picked up, provide pick-up location and identify items with the proper documentation (to include estimated weights and DGS property survey forms, as appropriate).
- All items must be wrapped on 4-way pallets with no overhang and stacked a maximum of 36” (3 feet) high.
- CALPIA will contact your site representative within 48 hours of receiving notification (excluding weekends and holidays).
- CALPIA will pick-up and confirm the inventory of all items noted in the shipment and provide an accounting of their re-use or disposal.
- CALPIA will not pick-up any item it deemed unsafe.

All other information:

CALPIA Customer Service  
Phone: 916-358-2733  
CustomerService@calpia.ca.gov

**REduce • REuse • RECYCLE • REHABILITATE**